



2023-24 OXFORD DINING MEAL PLANS

PLEASE REVIEW THE FOLLOWING INFORMATION CAREFULLY AS TERMS CHANGE FROM YEAR TO YEAR.

A dining plan is **mandatory** for all students residing at Oxford College.

- **First-year students** are required to choose **Oxford Plan A**.
- **Second-year students** may choose **Oxford Plan A, B or C**.
- Plan D is reserved for commuter students only. Students living off-campus may elect any one of the four plans offered.

Students who have not selected a meal plan by August 1, 2023 will be automatically enrolled in plan A.

OXFORD DINING PLANS 2021-22 ACADEMIC YEAR	WHO MAY CHOOSE	PLAN DESCRIPTION	COST PER SEMESTER
Oxford – Plan A	Mandatory for first-year residential students Open to 2 nd year students and commuters	Unlimited Meal Plan, Meal Exchange One dining hall entry or meal swipe at JFK or Oxpesso per hour Includes 4 guest passes for meals at the Oxford residential dining hall. Must accompany guest. Includes \$100 Dooley Dollars	\$3967
Oxford – Plan B	Open to 2 nd year students and commuter	Block 210, Meal Exchange 210 dining hall entries or meal swipes at JFK or Oxpesso per semester Average 14 meals per week Includes \$125 Dooley Dollars	\$3429
Oxford – Plan C	Open to 2 nd year students and commuters	Block 130, Meal Exchange 130 dining hall entries or meal swipes at JFK or Oxpesso per semester Average 8.6 meals per week Includes \$100 Dooley Dollars	\$2605
Oxford – Plan D	Commuter students only	Block 50, Meal Exchange 50 dining hall entries or meal swipes at JFK or Oxpesso per semester Average of 3.3 meals per week Includes \$75 Dooley Dollars	\$1017

- All prices and criteria are on a per semester basis.
- Dining Plans are loaded onto your EmoryCard ID.
- Dining plan participants **must swipe their EmoryCard to enter the Oxford Dining Hall** or to purchase a meal exchange.
- A meal exchange is a specified menu combination that can be obtained by using a residential dining meal swipe.
- **Halal, made without gluten, vegan, and vegetarian options** will be offered at each meal.
- Dining menus are **peanut, tree nut, and shellfish-free**.
- Students are advised to sign up for menu mail and **view the dining menus online prior to arrival**.

SAFETY AND SANITATION

Oxford Dining will always ensure the highest standards of safety and sanitation. Our priority is to protect the well-being of all members of our community and campus visitors.

- Guests are asked to **sanitize hands** upon entering any campus dining location; touch-free hand sanitizer stations are available throughout all dining facilities.
- **Masks are currently optional** inside the Oxford Dining Hall. Should health indicators change, or heightened risks emerge, indoor masking requirements may be reinstated. Anyone who needs to or prefers to wear a mask is encouraged to do so. Please visit the [EmoryForward masking page](#) for the most up-to-date masking policy at Emory.



- Please visit the [EmoryForward website](#) for the most up-to-date information surrounding Emory's COVID response.

PLAN TERMS

- All 2022-2023 Oxford College meal plans **begin with lunch on Friday, August 19, 2022** (first-year move-in) and end at after lunch on **May 6, 2023** (Commencement). Please see the dining calendar at the end of this agreement.
- Residential dining meal plans provide access to the Oxford Café (Residential Dining Hall) **during regular hours of operation**. Dooley Dollars, Eagle Dollars, credit or debit cards must be used for events offered after-hours at the dining hall, at dining retail locations when a meal exchange is not offered, for menu items at the retail locations that are not identified as part of the meal exchange, or for special events.
- Dining Plans are **tax exempt**. As such, they are **nontransferable and for the plan holder ONLY**. Any attempt to fraudulently use the meal membership of another student will result in disciplinary action against all parties.
- The dining calendar, facility hours, and menus for all Oxford Dining locations shall be posted on the Emory Oxford Bon Appetit website <https://emoryoxford.cafebonappetit.com/>
- **The dining plan does not cover holidays or breaks when the Residence Halls are typically closed**. Dooley Dollars are accepted during breaks, if the facility is open.
- **Meal swipes are not meal period specific**, however, you may only use one (1) meal swipe at a time and must wait at least one (1) hour between swipes.
- For **Oxford Plan A**, four guest passes to the Oxford Café (Residential dining hall) are included with your plan. You must notify the cashier that you'd like to use a guest swipe. Guest swipes are not valid at JFK, Oxpesso, or the Pierce Hall Grab n' Go. **Plans B, C, and D do not include guest passes**. An additional meal swipe may be used for guests, however, you will need to notify the cashier prior to swiping your card for the guest entry.
- For all plans, **the Dining Plan week begins on Friday at 12:00 am and runs through Thursday 11:59pm**.
- **Unused meal swipes will expire at the end of each semester**.
- For **Oxford Plan D only**, any remaining dining hall entries/meal swipes left over at the end of the fall semester will be added to the swipes you receive for the spring. Unused meal swipes expire at the end of each academic year.
- All **meal plan charges are billed to the student's OPUS account each semester**. Meal plan costs for the Fall semester will be submitted to Student Financial Services in August; Spring Semester meal plan costs are submitted in December.
- **The meal plan contract remains in effect for the entire academic year**.
- **Emory University reserves the right to change the terms of this agreement at any time without notice**.

DOOLEY DOLLARS

Dooley Dollars are an enhancement to your meal plan giving you the flexibility of eating meals outside of the residential dining hall and the opportunity to enjoy special meals and dining events without any added out-of-pocket expense.

- **Dooley Dollars have no cash value and are not refundable**. Dooley Dollars will not affect your meal plan cost or OPUS balance due.
- Dooley Dollars are used on a declining balance basis and work like a debit account on your EmoryCard. **Purchases are automatically deducted from the balance in your account**.
- You receive a **5% discount** at any Emory or Oxford Dining location when using Dooley Dollars for the purchase of food items.
- Dooley Dollars are free of sales tax, resulting in an **additional 7% discount**.
- **Dooley Dollars will roll over from the fall semester to the spring semester** and the summer sessions, but not from one academic year to another.
- **You may purchase additional Dooley Dollars, in increments of \$25, at any time during the academic year via the MyHousing website**.
- Dooley Dollars can be used to make purchases at Oxpesso, Jackson Family Kitchen (JFK), the Pierce Hall Grab n' Go, for special dining events hosted by Café Bon Appetit, or at vending machines across campus.
- While on the Atlanta campus you may use your Dooley Dollars at any Emory Dining retail location, to access Dining at Dobbs, or for Meal Exchange.
- Dooley Dollars **may only be used for the purchase of edible items**.



- Dooley Dollars are not accepted at the Bookstore.
- Dooley Dollar balances unused by commencement are forfeited and are **non-refundable**.

DINING ON THE ATLANTA CAMPUS WITH THE OXFORD DINING PLAN

- While on the Emory University Atlanta campus, you may use your meal plan for residential dining offered via the Dobbs Common Table (the “DCT”) in the Emory Student Center. You may also use a meal swipe for a Meal Exchange, wherever offered. Meal Exchange is a specified menu combination that can be obtained by using a residential dining meal swipe.
- For information on Dining offered on the Atlanta campus go to http://www.emory.edu/dining/dining_plans.php.
- You may also use your Dooley Dollars for the purchase of edible items at any on-campus food service location.

EMORY IDENTIFICATION – EMORYCARD

- Dining Plans are accessed with the EmoryCard. Participants **must present their EmoryCard to gain entry into the Oxford Dining Hall**, for meal swipes at JFK or Oxpesso, and to access residential dining or meal exchange on the Atlanta campus.
- **You are responsible for the safekeeping of your EmoryCard.** If lost or stolen you may go to the Oxford College EmoryCard web page to deactivate your card and request a new one. A replacement EmoryCard may be picked up in Seney Hall room 107 between the hours of 9:00 am and 4:00 pm, Monday through Friday.
- **The replacement fee for a new EmoryCard is \$30.00.**
- Access the Oxford College EmoryCard web page at <https://www.emorycard.emory.edu/OneWeb/Account/LogOn>

CHANGING YOUR DINING PLAN *(all dates are subject to change, please refer to the deadlines posted in MyHousing)*

- Fall Semester participants have until **Sunday, July 31, 2023** to change their plan for it to be posted to Fall Pre-Term Billing. You will have until **Friday, September 1, 2023** to make any final changes in MyHousing for the Fall Semester.
- Spring Semester participants have until Friday, November 4, 2022 to change their plan for it to be posted to Spring Pre-Term EARLY Billing and **Tuesday, January 18, 2023** to make any final changes in MyHousing for the Spring Semester.
- Students are allowed one (1) change to their meal plan each semester.
- Changes should be made within the MyHousing portal, whenever possible. MyHousing can be accessed at https://myhousing.emory.edu/security/login_student_local.cfm.
- For changes outside of MyHousing or for questions regarding your dining plans, please email Oxford Auxiliary Operations at Ox-Aux@emory.edu; Emails must include your name and 7-digit Student ID number along with the specifics of your question or change request.

ALLERGIES OR SPECIAL DIETARY NEEDS

- Students with special dietary needs are encouraged to contact Oxford Dining’s Resident Dietitian, Jessica Perry (jessica.perry@cafebonappetit.com), in advance of their arrival on campus to develop a plan to meet his or her individualized dietary needs.
- **Students are also encouraged to [contact the general manager or executive chef](#) for Oxford Dining** to discuss any nutrition concerns they might have.
- The Department of Accessibility Services (DAS) is also available to assist student’s with more severe allergies where a dining accommodation might be necessary. If you feel you have a medical need [please follow the instructions provided on the DAS website](#).

DINING PLAN EXEMPTION

- All students residing at Oxford College are required to enroll in one of Oxford’s meal plans.
- Exemptions requested by the [Department of Accessibility Services \(DAS\)](#) are **the only exemptions that will be granted**.



- Students wishing to apply for a meal plan exemption or other dining accommodation, **must register with DAS, who is part of the Office of Equity and Inclusion at: <http://accessibility.emory.edu/students/index.html>** DAS assists qualified students with obtaining a variety of services and ensures that all matters of equal access, reasonable accommodation, and compliance are properly addressed.
- Medical appeals are the only type of appeals accepted for dining accommodations and must clearly show why the student is medically unable to eat the food provided by Oxford Dining.
- All DAS Verification forms can be found at <http://accessibility.emory.edu/students/new-to-oas/forms.html>
- **Accommodations for dining and exceptions to the dining policies and requirements are considered on a case-by-case basis.**
- If your medical appeal is approved, **DAS will notify the Director of Auxiliary Operations for Oxford College**, who oversees the Oxford Dining program. The Director of Auxiliary Operations will update your dining plan and request an update to the charges on your OPUS account.
- **Medical appeals are only valid during the academic year in which it is granted. Those granted a medical appeal must reapply for each academic year.**

WITHDRAWALS

- Students withdrawing from Oxford may be eligible for a dining refund.
- Refunds for meal plans are prorated on the date of withdrawal/termination as provided by the housing office.
- Meal swipes are prorated on a daily rate basis.
- To properly withdraw from a dining plan, students should send an email from their Emory email account to **Ox-Aux@emory.edu**. Emails must include your name, Student ID number, and a written request in the message. Once the request has been completed the student will receive a confirmation email to their Emory account.

IN CASE OF ILLNESS

- In the case of a non-COVID-19 related illness, **notify your RA** if you are too ill to make it to the dining hall. The RA in your residence hall, can arrange for a special meal which can be picked up by a roommate, friend, or another proxy.
- Students in COVID quarantine or isolation will receive instructions from the Oxford ISOQ care team who will have meals arranged on their behalf taking into account any special dietary requirements.

FEEDBACK AND SUGGESTIONS

- We welcome your feedback and suggestions about the dining program at Oxford College.
- Submit a SPEAK UP form. **Please go to www.oxford.emory.edu/diningspeakup.**
 - Utilizing the SpeakUp! form ensures that your feedback reaches the right stakeholders at Oxford and allows us to track the feedback received and request changes and improvements in the dining program accordingly.
- Submit a comment or suggestion to the Oxford Dining team's Zingle platform.
 - **Text your comment or suggestion to 678-201-1178**
 - Students will receive feedback directly from the dining team
 - Zingle allows Oxford Dining to track all comments and responses ensuring that every comment is seen and all suggestions are considered.

MISCELLANEOUS

- **Appropriate footwear must be worn inside all Emory dining facilities.**

ESA'S AND SERVICE ANIMALS

- All ESA's and Service animals must be registered with the Emory Department of Accessibility Services.
 - DAS will notify Oxford Dining when students have been approved with an ESA or service animal
 - Absent a specific accommodation granted by DAS on a case-supported basis, ESA's are not allowed in the Oxford Dining Hall



- Handlers of Service Animals and ESAs (and trainers of Service Animals, if applicable) must agree to abide by each of the terms set forth in the [Department of Accessibility Service's policy regarding Animals in Campus Facilities](#)

FOLLOW OXFORD DINING ON FACEBOOK

- <https://www.facebook.com/OxfordDining>

POINTS OF CONTACT

- To make changes to your meal plan or for questions, comments, or concerns about the meal plans offered at Oxford College send an email to Ox-Aux@emory.edu with your name, 7-digit student number, and the specifics of the request
- For menu suggestions, requests, kudos, complaints, or any other feedback concerning the Oxford Dining program, please use Oxford's Speak Up form: www.oxford.emory.edu/diningspeakup
- To send comments directly to the Dining team send a text to the Oxford Dining Zingle platform at 678-201-1178
- To speak with the general manager or executive chef for Oxford Dining [please fill out this contact form](#).
- For any other questions, comments or concerns, please contact Oxford Auxiliary Operations at Ox-Aux@emory.edu



OXFORD DINING HOURS OF OPERATION: FY 2022-2023

- **All hours are subject to change.** Please refer to the Emory Oxford Bon Appetit website for the most up-to-date information - <https://emoryoxford.cafebonappetit.com/>
- **Your meal plan provides access to the Oxford Café (Oxford Residential Dining Hall).** Dining retail locations offer a meal exchange time when your residential dining meal swipe will be accepted as form of payment. All locations accept Dooley Dollars.

OXFORD CAFÉ (Residential Dining Hall)

Students with an unlimited meal plan are generally limited to one residential meal swipe per hour, regardless of location.

Monday through Friday:

- Continental Breakfast 6:00am-7:00am
 - waffles, bagels and breads with condiments, pastries, fruit, cold & hot cereals
- Breakfast 7:00am-10:00am
 - add omelet station and breakfast classics
- Continental Breakfast 10:00am-11:00am
 - waffles, bagels and breads with condiments, pastries, fruit, cold & hot cereals
- Lunch 11:00am-3:00pm
- Light Lunch 3:00pm-5:00pm
 - pizza, pasta, deli, soup, salad bar
- Dinner 5:00pm-8:00pm

Saturday and Sunday:

- Continental Breakfast 7:00am-8:00am
 - waffles, bagels and breads with condiments, pastries, fruit, cold & hot cereals
- Breakfast 8:00am-10:00am
 - add omelet station and breakfast classics
- Continental Breakfast 10:00am-11:00am
 - waffles, bagels and breads with condiments, pastries, fruit, cold & hot cereals
- Brunch 11:00am-2:00pm
 - waffles, bagels and breads with condiments, salad bar, breakfast classics with lunch options, omelet station, carving station, dessert
- Light Lunch 2:00pm-5:00pm
 - salad bar, pizza, pasta, soup, deli
- Dinner 5:00pm-8:00pm
 - All stations - classics, grill, herbivore, salad bar, pizza, pasta, soups, deli, dessert

OXPRESSO CAFÉ (Retail Operation)

Located inside the Oxford Library; Accepts Dooley Dollars, credit or debit. Meal plan meal swipe accepted at times specified.

Monday – Friday

- 8:00am – 3:00pm (serving breakfast all day)
- Meal plan meal swipe accepted 8:00am – 10:00am

Saturday & Sunday

- 8:00am – 11:00am
- Meal plan meal swipe accepted 8:00am – 10:00am

JACKSON FAMILY KITCHEN (Retail Operation)

Located inside the Oxford Student Center; Accepts Dooley Dollars, credit or debit. Meal plan meal swipe accepted at times specified.

Monday - Thursday

- 12:00pm – 10:00pm
- Meal plan meal swipe accepted 12:00pm – 2:00pm

Friday

- 12:00pm – 3:00pm
- Meal plan meal swipe accepted 12:00pm – 2:00pm

Saturday

- Closed

Sunday

- 5:00pm – 10:00pm

FRIDAY NIGHT BITES (Retail Operation)

These exciting pop-up dining concepts will be primarily located Inside the Oxford Student Center and will be offered each Friday while classes are in session.

Friday

- 4:00pm – 8:00pm