What IT is
Technology information you can use

First Time Registration in the Gym!
by Jim Brown

Registration in Williams Gymnasium was a new option this semester, in addition to using the college’s public lab computers or the student’s own room. Visiting the gym was the best course of action for any student with registration difficulties. The gym was converted into an extensive computing facility with networked computers and two printers. Faculty advisors and staff assisted with course and OPUS issues.

OCIT coordinated with Emory NetCom to install wireless transmitters, fiber-optic links to the campus network, and a hub for landline network connections. Laptops borrowed from OCIT, the Library, and Science departments reconfigured for the new network and OPUS access. Network and power lines were installed for each workstation.

Registration day, all systems were operational, powered-up and ready. Sixty minutes before registration, a fallen tree branch removed all electricity from the entire Campus. Williams Gymnasium became dark very quickly.

Power was restored by 2:45 pm and the new, large-scale Williams registration facility operated without fault. Students are now enjoying their classes for which they are properly registered.

New Phone Technology by November
by Mahbuba Ferdousi

Oxford goes to Voice over Internet Protocol (VoIP) by November. VoIP allows making phone calls over the Internet, rather than traditional phone lines. VoIP works just like a regular phone. Why VoIP?

• The industry is rapidly converting from switched technology to VoIP. Existing Emory legacy equipment will no longer be supported as of 2011.
• To avoid buying outdated equipment for the new buildings.
• Emory Healthcare has a business need for a single, redundant phone system to allow for business continuity across locations.
• Uniform user experience across Emory University and Emory Healthcare
• More agile, cost-effective moves of offices
• Better support for a more mobile workforce

See New Phone continued on back

IT Tips & Tricks
Easy way to get IT help:

AskIT: AskIT is a new link on the Faculty & Staff page that opens a simple form for IT requests. No more logging in or opening up email. Fill out the form, and IT Help is on its way.

Outlook delivery options:
Time travel: Outlook allows emails to be scheduled now for future delivery. When composing a message:
• click on ‘Options’
• click Delay Delivery
• click ‘Do not deliver before’ check box. Choose the date and time to send the email.

Don’t reply to me! If you are sending a message for someone else, and wish for replies to go to them, enter their email address or “Outlook style name” in the “Have replies sent to” box.
Oxford Classroom Technology
by Jim Brown

A wide array of technologies are available in our classrooms and meeting spaces. Ranging from fully integrated audio-visual systems (A/V) specifically designed for the spaces they occupy to quickly deployable portable A/V kits for virtually any space, Oxford College can accommodate a large variety of presentation and teaching needs.

A typical “high-end” technical classroom offers:
- a large motorized projection or touch-screen
- networked computer with wireless keyboard/mouse
- podium laptop connections
- dual VCR/DVD video decks
- tripod mounted video camera for displaying documents or objects
- voice amplification
- touchpad for simplified controlling of the system

Our portable A/V kits available for non-technical spaces offer:
- compact digital projector
- laptop computer with DVD playing capability and wireless mouse
- tripod mounted video camera for displaying documents or objects
- lengthy power and network cabling for flexible positioning

Further information and photos of our technical classrooms and meeting spaces, at: oxford.emory.edu/ClassroomTech

New Phone (continued)

Network Communications is consolidating the three outdated phone switches into one. Several areas like Oxford East Village Residence Hall, Crawford Long Hospital, The Emory Clinic, and many other Emory departments have already migrated. Oxford College is next!

New voice mail (Modular Messaging) is a powerful feature of VoIP. Modular Messaging, allows users listen to voice messages from email with or Blackberry! The only prerequisite for Modular Messaging is an Exchange account prior to the migration. Another feature is Find Me/ Follow Me; it is like call forwarding but much more sophisticated.

Migration will complete by end of October. Everyone will need to go to voice mail training, as this will change from the current process. Most will keep the same handset; however those with a multi-line set (2 or more numbers on the same set) will be getting a new phone.

Watch for further information on training dates and times held at Oxford in October.