

2024-25 OXFORD DINING MEAL PLANS

PLEASE REVIEW THE FOLLOWING INFORMATION CAREFULLY AS TERMS CHANGE FROM YEAR TO YEAR.

A Residential Dining plan is **mandatory** for all students residing at Oxford College.

- First-year students are required to choose Oxford Plan A.
- Second-year students may choose Oxford Plan A, B or C.
- Plan D is reserved for commuter students only. Students living off-campus may elect any one of the four plans offered.

Students who have not selected a meal plan by July 31, 2024 at 11:59:59 pm will be automatically enrolled in plan A. To change your plan after this date go to MyHousing or send an email to oxforddining@emory.edu.

OXFORD DINING PLANS 2024-24 ACADEMIC YEAR	WHO MAY CHOOSE	PLAN DESCRIPTION	COST PER SEMESTER
Oxford – Plan A	Mandatory for first-year residential students Open to 2 nd year students and commuters	 Unlimited Meal Plan, Meal Exchange Includes \$150 Dooley Dollars One dining hall entry or meal swipe at JFK or Oxpresso per hour Includes 4 guest passes for meals at the Oxford residential dining hall. Must accompany guest. 	\$4205
Oxford – Plan B	Open to 2 nd year students and commuter	 Block 225, Meal Exchange Includes \$125 Dooley Dollars 225 dining hall entries or meal swipes at JFK or Oxpresso per semester Average 15 meals per week 	\$3635
Oxford – Plan C	Open to 2 nd year students and commuters	 Block 150, Meal Exchange Includes \$200 Dooley Dollars 150 dining hall entries or meal swipes at JFK or Oxpresso per semester Average 10 meals per week 	\$2761
Oxford – Plan D	Commuter students only	 Block 50, Meal Exchange Includes \$75 Dooley Dollars 50 dining hall entries or meal swipes at JFK or Oxpresso per semester Average of 3.3 meals per week 	\$1078

- You are purchasing a **residential dining plan**. Emory has two Residential Dining facilities the Oxford Dining Hall and Dobbs Common Table.
- All prices and criteria are on a per semester basis.
- Dining Plans are loaded onto your EmoryCard ID.
- Dining plan participants must swipe their EmoryCard to enter the Oxford Dining Hall or to purchase a meal exchange.
- A **meal exchange** is a specified menu combination, offered at a retail dining location, that can be obtained by using a residential dining meal swipe.
- Halal, made without gluten, vegan, and vegetarian options will be offered at each meal.
- The Oxford Dining Hall is **peanut**, tree nut, and shellfish-free.
- Students are advised to sign up for menu mail and view the dining menus online prior to arrival.

SAFETY AND SANITATION



Oxford Dining will always ensure the highest standards of safety and sanitation. Our priority is to protect the well-being of all members of our community and campus visitors.

- Guests are asked to **sanitize hands** upon entering any campus dining location; touch-free hand sanitizer stations are available throughout all dining facilities.
- **Masks are currently optional** inside the Oxford Dining Hall. Should health indicators change, or heightened risks emerge, indoor masking requirements may be reinstated. Anyone who needs to or prefers to wear a mask is encouraged to do so. Please visit the <u>EmoryForward masking page</u> for the most up-to-date masking policy at Emory.
- Please visit the <u>EmoryForward website</u> for the most up-to-date information surrounding Emory's COVID response.

PLAN TERMS

- All 2024-2025 Oxford College meal plans **begin with lunch at 11 a.m. on Friday, August 17, 2024** (first-year move-in) and end at after lunch on **Saturday, May 10, 2025** (Commencement). Please see the dining calendar at the end of this agreement.
- Residential dining meal plan provides access to the Oxford Café (Residential Dining Hall) **during regular hours of** operation. Dooley Dollars are provided as a convenience and are intended for use at Oxford's retail locations (Oxpresso and OFK), for pop-up experiences like *Friday Night Bites* and *Murdy Monday's*, as well as for use at special events like 'cue on the Quad. Additional Dooley Dollars can be added to your dining plan at any time during the semester.
- Dining Plans are **tax exempt.** As such, they are **nontransferable and for the plan holder ONLY**. Any attempt to fraudulently use the meal membership of another student will result in disciplinary action against all parties.
- The dining calendar, facility hours, and menus for all Oxford Dining locations shall be posted on the Emory Oxford Bon Appetit website https://emoryoxford.cafebonappetit.com/
- The dining plan does not cover holidays or breaks when the Residence Halls are typically closed. Dooley Dollars are accepted during breaks if the facility is open.
- Meal swipes are not meal period specific, however, students with an unlimited meal plan may only use one (1) meal swipe at a time and must wait at least one (1) hour between swipes.
- For Oxford Plan A, four guest passes to the Oxford Café (Residential dining hall) are included with your plan. You must notify the cashier that you'd like to use a guest swipe. Guest swipes are not valid at OFK, Oxpresso, or for special events. Plans B, C, and D do not include guest passes. An additional meal swipe may be used for guests, however, you will need to notify the cashier prior to swiping your card for the guest entry.
- For all plans, the Dining Plan week begins on Friday at 12:00 am and runs through Thursday 11:59pm.
- Unused meal swipes will expire at the end of each semester.
- For **Oxford Plan D only**, any remaining dining hall entries/meal swipes left over at the end of the fall semester will be added to the swipes you receive for the spring. Unused meal swipes expire at the end of each academic year.
- All meal plan charges are billed to the student's OPUS account each semester. Meal plan costs for the Fall semester will be submitted to Student Financial Services in August; Spring Semester meal plan costs are submitted in December.
- The meal plan contract remains in effect for the entire academic year.
- Emory University reserves the right to change the terms of this agreement at any time without notice.

DOOLEY DOLLARS

Dooley Dollars are an enhancement to your meal plan giving you the opportunity to try one of our retail dining locations (Oxpresso and OFK) or to participate in special Oxford dining events without any added out-of-pocket expense.

- **Dooley Dollars have no cash value and are not refundable**. Dooley Dollars will not affect your meal plan cost or OPUS balance due.
- Dooley Dollars are used on a declining balance basis and work like a debit account on your EmoryCard. **Purchases** are automatically deducted from the balance in your account.
- You automatically receive a **5% discount** at any Emory or Oxford Dining location when using Dooley Dollars for the purchase of food items.
- Dooley Dollars are also free of sales tax, resulting in an additional 7% discount.



- **Dooley Dollars will roll over from the fall semester to the spring semester**, but not from one academic year to another.
- You may purchase additional Dooley Dollars, in increments of \$25, at any time during the academic year via the MyHousing website.
- Dooley Dollars can be used to make purchases at Oxpresso, Oxford Family Kitchen (OFK), for special dining events hosted by Oxford Dining, at the Costa Coffee vending machine located in the JRC, or at any Emory Dining location.
- While on the Atlanta campus you may use your Dooley Dollars at any Emory Dining retail location or at the DCT.
- Dooley Dollars may only be used for the purchase of edible items.
- Dooley Dollars are not accepted at the Bookstore.

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• Dooley Dollar balances unused by commencement are forfeited and are **non-refundable**.

DINING ON THE ATLANTA CAMPUS WITH THE OXFORD DINING PLAN

- While on the Emory University Atlanta campus, you may use your meal plan for residential dining offered via the Dobbs Common Table (the "DCT") in the Emory Student Center. You may also use a meal swipe for a Meal Exchange, wherever offered. Meal Exchange is a specified menu combination that can be obtained by using a residential dining meal swipe.
- For information on Dining offered on the Atlanta campus go to <u>http://www.emory.edu/dining/dining_plans.php</u>.
- You may also use your Dooley Dollars for the purchase of edible items at any on-campus food service location.

EMORY IDENTIFICATION - EMORYCARD

- Dining Plans are accessed with the EmoryCard. Participants must present their EmoryCard to gain entry into the Oxford Dining Hall, for meal exchange at OFK or Oxpresso, or to access residential dining or meal exchange on the Atlanta campus.
- You are responsible for the safekeeping of your EmoryCard. If lost or stolen you may go to the EmoryCard web page to deactivate your card and request a new one. A replacement EmoryCard may be picked up in Seney Hall room 107 between the hours of 9:00 am and 4:00 pm, Monday through Friday.
- The replacement fee for a new EmoryCard is \$30.00.
- Access the EmoryCard web page at https://www.emorycard.emory.edu/OneWeb/Account/LogOn

CHANGING YOUR DINING PLAN (all dates are subject to change, please refer to the deadlines posted in MyHousing)

- Fall Semester participants have until **Wednesday**, July 31, 2024 to change their plan for it to be posted to Fall Pre-Term Billing. You will have until **Friday**, September 6, 2024 to make any final changes in MyHousing for the Fall Semester.
- Spring Semester participants have until Friday, November 15 to change their plan for it to be posted to Spring Pre-Term EARLY Billing and **Monday, January 13, 2025** to make any final changes in MyHousing for the Spring Semester.
- Students are allowed one (1) change to their meal plan each semester.
- Changes should be made within the MyHousing portal, whenever possible. MyHousing can be accessed at https://myhousing.emory.edu/security/login_student_local.cfm.
- For changes outside of MyHousing or for questions regarding your dining plans, please email
 OxfordDining@emory.edu; Emails must include your name and 7-digit Student ID number along with the specifics of your question or change request.

ALLERGIES OR SPECIAL DIETARY NEEDS

- Students with special dietary needs are encouraged to contact Oxford Dining's Resident Dietitian, Jessica Perry (jessica.perry@cafebonappetit.com), in advance of their arrival on campus to develop a plan to meet his or her individualized dietary needs.
- Students are also encouraged to <u>contact the general manager or executive chef</u> for Oxford Dining to discuss any nutrition concerns they might have.



• The Department of Accessibility Services (DAS) is also available to assist student's with more severe allergies where a dining accommodation might be necessary. If you feel you have a medical need <u>please follow the instructions</u> <u>provided on the DAS website.</u>

DINING PLAN EXEMPTION

- All students residing at Oxford College are required to enroll in one of Oxford's meal plans.
- Accommodations for dining and exceptions to the dining policies and requirements are considered on a case-bycase basis. Exemptions requested by the <u>Department of Accessibility Services (DAS)</u> are generally the only exemptions that will be granted.
- Students wishing to apply for a meal plan exemption or other dining accommodation, **must register with DAS, who is part of the Office of Equity and Inclusion at:** <u>http://accessibility.emory.edu/students/index.html</u> DAS assists qualified students with obtaining a variety of services and ensures that all matters of equal access, reasonable accommodation, and compliance are properly addressed.
- Medical appeals are the only type of appeals guaranteed by DAS for dining accommodations and must clearly show why the student is medically unable to eat the food provided by Oxford Dining.
- All DAS Verification forms can be found at http://accessibility.emory.edu/students/new-to-oas/forms.html
- If your medical appeal is approved, **DAS will notify the Director of Auxiliary Operations for Oxford College**, who oversees the Oxford Dining program. The Director of Auxiliary Operations will update your dining plan and request any updates needed to the charges on your OPUS account.
- Medical appeals are only valid during the academic year in which it is granted. Those granted a medical appeal must reapply for each academic year.

WITHDRAWALS

- Students withdrawing from Oxford may be eligible for a dining refund.
- Refunds for meal plans are prorated on the date of withdrawal/termination as provided by enrollment services.
- Meal swipes are prorated on a daily rate basis.
- To properly withdraw from a dining plan, students should send an email from their Emory email account to **OxfordDining@emory.edu**. Emails must include your name, Student ID number, and a written request in the message. Once the request has been completed the student will receive a confirmation email to their Emory account.

IN CASE OF ILLNESS

- If Oxford College Student Health Services has placed you in quarantine or recommended that you isolate for a period of time, they will contact us and provide your name, a start date, and an end date for your isolation period. During this time, you can ask your RA, roommate, or another proxy to pack a to-go meal from the Oxford Dining Hall on your behalf.
 - You can look at the day's menu, in advance, and let them know what you'd like
 - For the safety and security of your EmoryCard, please do not allow someone else to use your EmoryCard
 - To pick up your meals, your proxy will simply notify the cashier that they are picking up a meal for you. They will provide their name & student ID# on the sheet provided to them by the cashier and we will log the date & meal being picked up (i.e. breakfast, lunch, or dinner.)
 - At the end of the week or the end of your isolation period, whichever comes first, your meal plan will be charged for each of the meals that were picked up on your behalf.
- For non-COVID-related illnesses, when you are just feeling too ill to make it to the dining hall, **please contact your RA or RLC.** The RLC for your residence hall will then send us your name and student ID# and work with you to arrange for a roommate, friend, or another proxy to pack a to-go meal on your behalf. They do not need your Emory Card. Your meal plan will be charged for any meals picked up on your behalf as authorized by your RLC.

FEEDBACK AND SUGGESTIONS

• We welcome your feedback and suggestions about the dining program at Oxford College.



- Submit a SPEAK UP form. Please go to <u>www.oxford.emory.edu/diningspeakup</u>.
 - Utilizing the SpeakUp! form ensures that your feedback reaches the right stakeholders at Oxford and allows us to track the feedback received and request changes and improvements in the dining program accordingly.
- Submit at comment or suggestion to the Oxford Dining team's **Zingle** platform.
 - Text your comment or suggestion to 678-201-1178
 - o Students will receive feedback directly from the dining team
 - Zingle allows Oxford Dining to track all comments and responses ensuring that every comment is seen and all suggestions are considered.

MISCELLANEOUS

- Appropriate footwear must be worn inside all Emory dining facilities.
- The Oxpresso Café, located in the Oxford Library, and the Oxford Family Kitchen, located in the OSC, are not residential dining locations. Dooley Dollars are provided with each meal plan and are intended for use at these locations. A meal exchange period is scheduled at these locations as an added convenience. Meal exchange periods will not be extended for any reason.

ESA'S AND SERVICE ANIMALS

- All ESA's and Service animals must be registered with the Emory Department of Accessibility Services.
 - \circ ~ DAS will notify Oxford Dining when students have been approved with an ESA or service animal
 - Absent a specific accommodation granted by DAS on a case-supported basis, ESA's are not allowed in the Oxford Dining Hall
- Handlers of Service Animals and ESAs (and trainers of Service Animals, if applicable) must agree to abide by each of the terms set forth in the <u>Department of Accessibility Service's policy regarding Animals in Campus Facilities</u>

FOLLOW OXFORD DINING ON FACEBOOK

<u>https://www.facebook.com/OxfordDining</u>

POINTS OF CONTACT

- To make changes to your meal plan or for questions, comments, or concerns about the meal plans offered at Oxford College send an email to <u>OxfordDining@emory.edu</u> with your name, 7-digit student number, and the specifics of the request
- For menu suggestions, requests, kudos, complaints, or any other feedback concerning the Oxford Dining program, please use Oxford's Speak Up form: www.oxford.emory.edu/diningspeakup
- To send comments directly to the Dining team send a text to the Oxford Dining Zingle platform at 678-201-1178
- To speak with the general manager or executive chef for Oxford Dining please fill out this contact form.



OXFORD DINING HOURS OF OPERATION: FY 2024-2025

- All hours are subject to change. Please refer to the Emory Oxford Bon Appetit website for the most up-to-date information https://emoryoxford.cafebonappetit.com/
- Your meal plan provides access to the Oxford Café (Oxford Residential Dining Hall). Dining retail locations (Oxpresso and OFK) offer a meal exchange time when your residential dining meal swipe will be accepted as form of payment in lieu of Dooley Dollars. All locations accept Dooley Dollars, Eagle Dollars, debit, and credit.

RESIDENTIAL DINING HOURS OF OPERATION

OXFORD DINING HALL (OXFORD CAFÉ)

Students with an unlimited meal plan are generally limited to one residential meal swipe per hour, regardless of location. Monday through Friday

- Continental Breakfast 6:00am-7:00am 0
 - waffles, bagels and breads with condiments, pastries, fruit, cold & hot cereals
 - Breakfast 7:00am-10:00am
 - add omelet station and breakfast classics
 - Continental Breakfast 10:00am-11:00am
 - waffles, bagels and breads with condiments, pastries, fruit, cold & hot cereals
- 0 Lunch 11:00am-3:00pm
 - All stations classics, grill, herbivore, salad bar, pizza, pasta, soups, deli, dessert
 - Light Lunch 3:00pm-5:00pm
 - pizza, pasta, deli, soup, salad bar Dinner 5:00pm-8:00pm
 - All stations classics, grill, herbivore, salad bar, pizza, pasta, soups, deli, dessert
- Saturdav:

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- Continental Breakfast 7:00am-8:00am 0
- Breakfast 8:00am-10:00am 0
- Continental Breakfast 10:00am-11:00am 0
- Brunch 11:00am-2:00pm 0
 - waffles, bagels and breads with condiments, salad bar, breakfast classics with lunch options, omelet station, carving station, dessert
- Light Lunch 2:00pm-5:00pm 0
- Dinner 5:00pm-8:00pm 0
- Sunday:
 - Continental Breakfast 7:00am-8:00am 0
 - Breakfast 8:00am-10:00am 0
 - Brunch 10:00am-2:00pm 0
 - waffles, bagels and breads with condiments, salad bar, breakfast classics with lunch options, omelet station, carving station, dessert
 - Light Lunch 2:00pm-5:00pm
 - 0 Dinner 5:00pm-8:00pm 0

RETAIL DINING HOURS OF OPERATION

OXPRESSO CAFÉ

Located inside the Oxford Library, not a residential dining location. Accepts Dooley Dollars, Eagle Dollars, credit or debit.

Monday – Friday

- 0 8:00am – 3:00pm (serving breakfast all day)
- Meal plan meal swipe accepted for meal exchange 8:00am 10:00am 0

Saturday & Sunday

- 8:30am 11:00am 0
- Meal plan meal swipe accepted for meal exchange 8:00am 10:00am 0

OXFORD FAMILY KITCHEN

Located inside the Oxford Student Center, not a residential dining location. Accepts Dooley Dollars, Eagle Dollars, credit or debit. Monday - Thursday

0

- 12:00pm 12:00am
- 0 Meal plan meal swipe accepted for meal exchange 12:00pm – 2:00pm
- Friday
 - 12:00pm 5:00pm 0
 - Meal plan meal swipe accepted for meal exchange 12:00pm 2:00pm 0

Saturday

- Closed 0
- Sunday
 - 7:00pm 12:00am 0



OXFORD DINING OPERATING CALENDARS: FY 2024-2025

					v.2 - updated 4.28.2024
FALL 2024			RESIDENTIAL DINING	RETAIL DINING OPERATIONS	
Date	Day	Event	Oxford Dining Hall	Oxford Family Kitchen	Oxpresso Café
17-Aug-24	Saturday	Fall Start	Board Plan opens with lunch at 11a	Closed	Closed
23-Aug-24	Friday	First-years move-in	First-years move-in*(Friday before classes)	Closed	Closed
26-Aug-24	Monday	Returning students	Returning students move-in*	Opens for Fall at 12 pm	Opens for Fall at 8:30 am
28-Aug-24	Wednesday	Classes Begin	Welcome back event		
2-Sep-24	Monday	Labor Day	Weekend hours - opens 7a	Closed for Labor Day	Closed for Labor Day
14-Oct-24	Monday	Fall Break	Weekend hours - opens 7a	Closed for Fall Break	Closed for Fall Break
15-Oct-24	Tuesday	Fall Break	Weekend hours - opens 7a	Closed for Fall Break	Closed for Fall Break
27-Nov-24	Wednesday	Thanksgiving Break	Closes at 10a thru Sunday, 1-Dec	Closed for Thanksgiving	Closed for Thanksgiving
1-Dec-24	Sunday	Thanksgiving Break	Re-opens at 5p for dinner	Closed for Thanksgiving	Closed for Thanksgiving
2-Dec-24	Monday	Re-open after Break	Resume regular hours	Re-opens at 12 pm, regular hours	Re-opens at 8:30 am, regular hours
10-Dec-24	Tuesday	Pancake Breakfast	Closes at 7p. Re-opens 9-11:30p.	Closes at 10p thru first day of class - Spring	Closes at 3p thru first day of class - Spring
19-Dec-24	Thursday	Winter Break	Closes at 10a thru January 2025	Closed	Closed

Spring 2025			RESIDENTIAL DINING	RETAIL DINING OPERATIONS	
Date	Day	Event	Oxford Dining Hall	Oxford Family Kitchen	Oxpresso Café
10-Jan-25	Friday	Spring Start Move-in	Opens at 11a for Lunch	Closed	Closed
11-Jan-25	Saturday	Returning students	Second-years return to campus*	Closed	Closed
12-Jan-25	Sunday	Returning students	First-years return to campus*	Closed	Closed
14-Jan-25	Tuesday	Classes Begin	Welcome back event	Opens for Spring at 12p	Opens for Spring at 8:30a
20-Jan-25	Monday	MLK Holiday	Weekend hours - opens 7a	Closed for MLK Holiday	Closed for MLK Holiday
8-Mar-25	Saturday	Spring Break	Closes at 10 am thru Saturday, Mar 16	Closed for Spring Break	Closed for Spring Break
16-Mar-25	Sunday	Spring Break	Re-opens at 2 pm with lunch	Closed for Spring Break	Closed for Spring Break
17-Mar-25	Monday	Re-open after break	Resume regular hours	Re-opens at 12 pm, regular hours	Re-opens at 8:30 am, regular hours
28-Apr-25	Monday	Pancake Breakfast	Closes at 7p. Re-opens 9-11:30p.	Closes at 10p until first day of class - Fall	Closes at 3p until first day of class - Fall
2-May-25	Friday	Commencement	Closes after lunch 1p thru August 2025	Closed	Closed

*All move in dates are subject to change. Please see Oxford Housing website for most current information.